



Z-TransferWeb

Simplifying local payments

FAQs

1 What is Z-TRANSFER WEB?

Z-TRANSFER WEB is a payment solution that enables corporate and SME clients make payments into Zenith and Non-Zenith accounts as well as mobile money wallets of their employees, customers or other beneficiaries.

2 Which Group of Customers can use Z-TRANSFER WEB?

- › Corporate Institutions
- › Salary Payment Institutions
- › SMEs

3 What are the features of Z-TRANSFER WEB?

- › 24/7 accessibility
- › Two-factor authentication
- › Intra or Interbank and Mobile Money transfers
- › Single or Bulk payments
- › Multiple levels of authorization
- › Processing of salary payments
- › Identification of duplicate accounts and payments
- › Amendment of beneficiary details

4 What are the benefits Z-TRANSFER WEB?

- › 24/7 accessibility
- › Secure payment channel
- › Multiple modes of payments
 - i. GHiPSS Instant Payment (GIP)
 - ii. Near Real Time (NRT)
 - iii. Automated Clearing House (ACH)
- › Detailed view of transaction process, stage and time
- › Security and convenience

5 How do I register for the Z-TRANSFER WEB?

- › Customer completes and submits a Z-Transfer Web application form.
- › Customer is set up on the Z-Transfer Web Portal.
- › Customer is sent the login URL and credentials to login and transact.