

The Zenith VIRTUAL CARD CASHBACK CAMPAIGN

ZENITH

November 27, 2026 – January 31, 2027

THE ZENITH VIRTUAL CARD CASHBACK CAMPAIGN FAQs

1. What is the Zenith Virtual Card Cashback Campaign about?

It is a campaign rewarding customers with a cash back for performing transactions amounting to GHS3,000.00 Cardholders are to use their Zenith Virtual Cards for online transactions like shopping, subscriptions, ad payments, or digital services.

2. Who is eligible to participate in the campaign?

All individual account holding customers of the Bank who have/will generate a Virtual Card via the Bank's channels.

3. When will the campaign run?

The campaign will run from November 27, 2026, to January 31, 2027. Transactions performed outside this period will not be considered for the promotion.

4. How do I participate in the campaign?

Simply generate your Zenith Virtual Card and use it to make qualifying online or digital transactions during the campaign period.

5. What transactions qualify for the campaign?

Only successful online purchases of GHS3,000 or more.
Qualifying transactions include:

- Online shopping purchases.
- Subscription services (e.g., streaming platforms).
- Payments on e-commerce websites.

6. What transactions are excluded from the campaign?

The following transactions will not qualify:

- Transactions below the allocated amounts for each category of Virtual Cardholder.
- Card setup/creation fees.
- Reversed or refunded transactions.
- Failed or declined transactions.
- Fraudulent or suspicious transactions.
- Any other transaction category specifically excluded by the Bank.

7. What rewards can I win?

- GHS300.00 Cashback at the end of every month during the campaign period.

8. How will I know if I have won?

Cashback rewards will be credited to winners' cards at the end of each month. Rewards for qualifying transactions made in November will be credited during the first week of December. This payment cycle will continue throughout the campaign period, with each month's cashback rewards credited in the following month.

9. Is there any fee to participate?

Participation in the campaign is free, except for applicable fees and charges associated with the use of the Zenith Virtual Card.

10. What should I do if I experience issues using my Virtual Card?

Customers experiencing difficulties with activation or transactions should contact the Bank's 24/7 Contact Centre via 0302 680 884 or 054 200 0111 or e-mail cardservices@zenithbank.com.gh

11. Where can I get more information?

For further information, visit any Zenith Bank branch, contact the Bank's 24/7 Contact Centre on 0302 680 884 or 054 200 0111, or email cardservices@zenithbank.com.gh. You may also visit the Bank's official website www.zenithbank.com.gh and social media platforms.



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